



25 January 2024

Dear Veterinarian

**Re: V-Tech Compounding facility in Lusaka**

V-Tech is experiencing delays in obtaining permission from ZAMRA to render its compounding of veterinary medicine service in Zambia. As prescribed by Zambian legislation, we obtained a retail pharmacy license and equipped the facility for this purpose at Leopard Hills Business Park. However, we are currently prevented from importing the Active Pharmaceutical Ingredients required to compound the medicines due to a directive from ZAMRA. We remain committed and continue to engage with ZAMRA on this topic and trust we will soon reach a favourable conclusion in order for us to start rendering this important pharmacy service to you.

In the interim the V-Tech compounded medicines will remain available to you from our facilities in South Africa and Namibia and can be imported with the necessary permits from ZAMRA. Our representative veterinarian in Lusaka, Dr Zombe Sikazwe, will assist with the permit application process and can be reached on Tel +260 764 19 4814 or [zombe@v-tech.co.zm](mailto:zombe@v-tech.co.zm).

We trust this matter will be resolved and that we will soon be able to compound your veterinary medicines in Lusaka, as was originally intended. V-Tech believes this will improve access to veterinary medicines and services in the region and look forward to contribute to the development of the animal health industry in Zambia and surrounding countries.

Regards

Dr Johan Oosthuysen  
Director